

<h2>2022 VETDSS CERTIFICATE II IN TOURISM SIT20116</h2>	<p> <b>DURATION</b> 1 YEAR PART TIME</p> <p> <b>CAMPUS</b> FOOTSCRAY NICHOLSON   238A NICHOLSON ST, FOOTSCRAY</p> <p> <b>TIME</b> WEDNESDAY 9.30AM - 3.30PM</p> <p> <b>CONTACT</b> VETDSS@VU.EDU.AU</p>	
<p><b>About</b> Begin training for a rewarding career in tourism with the Certificate II in Tourism.</p> <p>This qualification is ideal for those who have a defined and limited range of tourism operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.</p> <p>Whether you are looking to work in a travel agency, tour wholesaler, tour operator, at attractions, cultural and heritage sites, and in any small tourism business, your career starts here.</p>	<p><b>Equipment</b></p> <ul style="list-style-type: none"> <li>&gt; pen</li> <li>&gt; notebook</li> </ul> <p><b>Structured workplace learning</b> The Victorian Curriculum and Assessment Authority (VCAA) has determined that Structured Workplace Learning (SWL) is a valuable component of all VET qualifications undertaken by VCE or VCAL students.</p> <p><a href="#">Find further information regarding SWL</a></p>	<p><b>Program outcomes</b> <b>Credit in the VCE or VCAL:</b> recognition of 1 block credit is applicable at Units 1 and 2 level for this course.</p> <p>The VCE VET Tourism program does not offer scored assessment.</p> <p><b>Qualification:</b> The award of SIT20116 Certificate II in Tourism.</p> <p><b>Course fees</b> Please contact your Secondary School VET Coordinator for course fees.</p>

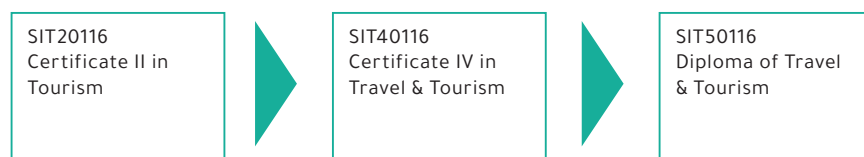
# COURSE OUTLINE

## YEAR 1

SITTIND001	Source and use information on the tourism and travel industry
SITXCCS003	Interact with customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices
SITHFAB002	Provide responsible service of alcohol
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee
SITXFSA001	Use hygienic practices for food safety
SITTTSL004	Provide advice on Australian destinations
SITTTSL003	Provide advice on International destinations
SITXCCS002	Provide visitor information

For all information on the Training Package and each Unit of Competency for this program, please click on the following link: <http://training.gov.au/Training/Details/SIT20116>

## PATHWAYS AT VU POLYTECHNIC



**FOR FURTHER COURSE INFORMATION PHONE 1300 82 33 87  
OR VISIT [VUPOLYTECHNIC.EDU.AU](http://VUPOLYTECHNIC.EDU.AU)**